

NOMMA

National Ornamental & Miscellaneous Metals Association



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April 8, 1991

Mr. Larry Bangs
Bangs & Company
30 Nancy Drive
Novato, CA 94947

Dear Larry:

I have been reading over the evaluation forms completed by people who attended the shop talks at our convention this year. Those who were in your session, "The Business of Making Money," were very pleased, and their responses on the evaluation forms reflect that. Following are some of the comments that were made:

"This information is vital to any business, especially small, family businesses."

"Seems like a topic that affects all shops. I would want to spend more time with them."

"This was a very good shop talk. I plan to put into practice many of the things discussed."

"Very good program."

"This talk challenged me to expand my areas of concern and help me deal with personnel problems."

"The information and presentation was extremely relevant."

"My associates should have been here!"

"Other members of my business could benefit from these presentations."

"Talks like this are real to us."

We are glad that you were a part of our educational program for the convention. Of course, we like it when our attendees are happy. We appreciate the effort you put into your presentation, and the fact that you spent time with people on an individual basis throughout the week. It's obvious that you have a good understanding of what it takes to operate a successful family business in the 1990's.

Perhaps we will have the opportunity to work with you again in the future.

Sincerely,

Barbara H. Cook
Executive Director